5276 7881 Service Commercial Manager (m/w/d) -As a modern company, our client is constantly developing and is always breaking new ground  
Service Commercial Manager (m/f/d)  
  
Your tasks:  
  
-Service calculation and offer preparation  
-Monitoring and reporting of service provision for our customers  
-KPI reporting of service  
-Preparation of service billing  
-Control of incoming invoices  
- Participation in business planning and forecasting  
- Participation in the negotiation of supplier contracts  
- Commissioning and billing of external partners  
-Provision of access for our customers  
- Processing of customer inquiries  
- Carrying out customer satisfaction measurements  
-Organization of office and knowledge management  
-Optimization and automation of processes and tools  
  
Your qualifications:  
  
-Completed commercial training, business studies or comparable qualification  
-High affinity for numbers  
- A high degree of personal responsibility, commitment and team spirit  
- Competent and service-oriented dealing with customers and partners  
-Careful, structured and analytical way of thinking and working  
-Good communication and organizational skills  
-Very good knowledge of Microsoft 365  
-Knowledge of the Microsoft Power Platform is an advantage  
-English: Good in speaking and writing  
  
Your advantages:  
  
- Challenging and varied tasks in a promising and innovative industry  
- Support in the ongoing project by our team  
-Through your candidacy via Hays, you are part of a small, tailor-made selection that is presented to the customer for this position  
  
About Hays:  
  
With our many years of recruiting experience and our knowledge of the personnel market, we offer specialists and managers a strong partnership. Because of our intensive relationships across all industrial sectors, we provide talented people with exciting tasks and attractive positions. Whether in an international group or in a regional market-leading company: Depending on your interests and your experience. With us you will find the right environment - and completely free of charge. Register and benefit from interesting and suitable positions and projects. Service technician - IT Hays plc is one of the world's leading personnel service providers for the recruitment of highly qualified specialists. Hays is active in both the private and public sectors and provides specialists for permanent positions, project work and temporary employment. The company employs more than 11,000 people in 33 countries worldwide and generated sales of EUR 6.50 billion in the 2017/2018 financial year. In Germany, Hays places specialists in the areas of IT, engineering, construction & property, life sciences, finance, sales & marketing, legal, retail and healthcare. 2023-03-07 16:01:23.009000